

Clear language and visualisation

Respect

- Respect childhood and adolescence.
- Inclusion should always provide the experience that children are taken seriously.

Not only in writing

- Different kinds of children and young people should be consulted in different ways. Not everyone has the courage or ability to express themselves verbally.
- Hands-on or art-based methods of consultation can be effective in bringing out children's views.

Learn from others

- Development of inclusion is a learning process.
- Acquire knowledge from the experiences of others and tell people about your own experiences.

Clear language

- Clear and understandable language is essential when dealing with children.
- Visualisation, e.g. illustrations, comics and videos make it easier to get the message across.
- Plain language serves the needs of children with an immigrant background and children with disabilities, but can also be useful for other age groups.
- Children and young people cannot be expected to be familiar with administrative jargon or practices. These should be avoided in communication or at least explained thoroughly.