

The background is a solid yellow color. Scattered across the top and bottom areas are several yellow speech bubble icons of various sizes and orientations, some overlapping. The central text is white and bold.

Channels for Participation

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Why?

Involve citizens in the early stages of decision-making. To achieve the optimal outcome, adopt methods that are appropriate for the target group and the matter in question.

What?



Plan hearings, participation and co-development at the initial stages of decision-making.



Take advantage of a variety of methods, electronic tools and face-to-face meetings.



Ensure that individual citizens, as well as civil society organisations, have the opportunity to engage and be heard.

How?

- › Arrange face-to-face meetings: events, workshops, customer and community councils, public and expert hearings and pop-up events. Participate in events held by other operators
- › Use the [demokratia.fi](#) –services, surveys, online think tanks, webinars, video negotiations, social media and co-development methods.
- › Take advantage of good practices already in place, such as the open government information and experience cards in the [avoinhallinto.fi](#) service.