

The background is a solid yellow color. Scattered across the page are numerous yellow speech bubble icons of various sizes and orientations, some pointing up, some down, and some to the side. The text is centered in the middle of the page.

# **Internal Participation**

# Internal Participation

## Why?

- › An organisation may only be open externally if the work community is open.
- › Staff must have access to the full picture of the organisation's operations and the basis of those operations to be able to perform their tasks appropriately.
- › Openness and participation in a work community improve commitment to work.

## How?

- › Publish information on your organisation's operations on your intranet.
- › Involve your staff in the development of your operations.
- › Hold informal events on topical matters to encourage discussion and the creation of new ideas.
- › Make your case processing system and shared directories as open as possible.